

DAVIS HOMES | SERVICE POLICY

All warranty requests must be submitted in writing by email to warranty@davishomes.com or by fax to 317.663.8356 using the attached form.

DAVIS HOMES SERVICE POLICY

You will have (2) opportunities to submit your requests:

- You may request (2) warranty service appointments on your home. The first service appointment would be approximately 90 days following closing and the second appointment one year following closing.
- Upon receipt of your warranty request, a representative from Davis Homes will contact you within 5 business days to schedule the in-home service appointments with you.
- In preparation for your appointment(s), please keep track of your requests on the attached form and submit the form by email at the appropriate times.

ITEMS NOT COVERED BY YOUR WARRANTY

Certain items are not covered by your warranty, including the following:

- Concrete
- Most Landscaping
- Frozen Hose Bibs
- Bird Nests in Flues and Vents

Please refer to your RWC manual for more details.

In the event of an emergency, please contact the appropriate contractor identified on your sticker located on the inside of an upper kitchen cabinet door or electrical box cover for assistance; in addition to submitting your requests in writing.



